

Group Major Event Cancellation Policies / Terms and Conditions

- Every reservation made for any Major Event booking, Crusin & Tourin' Trips Travel LLC will require your acceptance to the following Policy as outlined. Your Facilitator has worked hard to get this event implemented to the planned event and he/she need for your total co-operation to comply with the terms sent forth.
- **Quad 2 queen beds Triple 2 queen bed or 1 King with sleeper sofa Double 1 Queen/King Bed**
- **Rates are subjected to change. (We are not sure when the rates will change, so please get in your deposit to lock in the current advised prices).**
- **When making payments online there is a processing fee each time you make a deposit or payment, the processing fee are collected by that company and therefore it does not go towards your package. Processing fees are in addition to listed package prices.**
- **We do accept US Postal money orders and Bank cashier checks. No personal checks accepted within 60 days of the event. If a check payment returns a \$35.00 fee will be imposed and all future payments would need to be by another payment method other than a check.**
- Due to contractual obligations with the hotel and our motorcoach company there is an 100% Attrition for this event.
- **ALL DEPOSITS / PAYMENTS ARE NON-REFUNDABLE & NON-TRANSFERABLE.**
- **Each person's deposit must be paid during initial deposit or within 48 hours. Failing to do so, will result in cancellation of your registration. For example, don't select quad occupancy then only pay a deposit for 1 person.**
- We regret that we **cannot** make exceptions for any reason, to include personal or medical emergencies, weather, acts of God, terrorism, civil unrest, Government action (Deployment).
- We do offer \$25,000 Personal Travel Insurance
- You must make monthly payments on your reservation after your initial deposit. Any payment amount of \$75.00 or more is acceptable.
- Late fee of \$25.00 will be applied immediately if monthly payment of \$75.00 or more is not made by the *15th of each month* after initial deposit is made. Late payments are only accepted in advance of notification to and by approval of your group facilitator with confirmation from the travel support office of Crusin & Tourin Trips Travel either by email or telephone.
- If you fail to make monthly payments your reservation is subject to cancellation and any previous deposits/payments will be forfeited and your room will be re-sold.
- Hotel reservations and rooming lists will be provided to the hotel once you have made your deposit and confirmed your registration. At the registration prompt, you will be asked for the names of your roommate(s), if applicable. Please make sure names are same as listed on a government issue id.
- **Choose your roommate(s) carefully!!!!!! If a cancellation occurs and one or more travelers alters the room occupancy requirements, the remaining travelers still continuing to travel will be required to pay a revised rate at the higher rate. (i.e., if you book under quad or triple room rate and one or two traveler cancels, you will be required to pay the triple, double, or single room rate occupancy.)**
- **NO EXCEPTIONS and NO TRANSFER OF MONIES TO OTHER TRAVELERS' ACCOUNT!**
- A ONE-TIME name change is allowed up to 60 days prior to the event date without penalty. (After that time there will be a \$75.00 change fee.)

**All correspondence regarding this trip is sent via email.
Please provide an email address that is checked frequently.**

Crusin' & Tourin Trips Travel reserves the right to use all client images or likeness in connection with still photography or recorded video.

Attendance at any Crusin' & Tourin' Trips Travel event gives consent to be photographed for use in print or electronic publicity on social media sites.

Crusin' & Tourin' Trips Travel LLC nor Crusin' Destinations is not affiliated with the Essence Music Festival or Essence Magazine. We are an independent Event Planning & Transportation Company. Please feel free to contact us directly with any questions. We do not have any information regarding vendor or performing artist. Please follow my travel page on Facebook for updates, or our website www.crusintourin.com